

## Hotlines

Department of Human Services Clackamas County

(971) 673-7112

Clackamas County Mental Health

(503) 655-8724

## CARES Northwest

**Location:**

CARES Northwest  
2800 N Vancouver Avenue, Suite 201  
Portland, OR 97227

**Mailing Address:**

ATTENTION: KEVIN DOWLING, DIRECTOR  
CARES NORTHWEST  
2800 N VANCOUVER AVE SUITE 201  
PORTLAND, OR 97227

**Telephone Numbers and Contact information**

Phone #: (503) 276-9000

Fax Number: (503) 276-9010

**Web Page:**

<http://www.caresnw.org>

**E-mail to:**

None Listed

**Program Details:**

Operating Agency: CARES Northwest (Private, Non-Profit)  
Person In Charge: Director:Kevin Dowling  
Hours: Monday-Friday 8am-5pm  
Fees: Fees Vary; no one turned away for inability to pay.  
Intake Process: Call for information  
Service Area: Primarily Multnomah and Washington Counties  
Handicap Accessibility: Wheelchair access  
Public Transportation: None Listed

**Program/Service Notes:**

CARES Northwest is a medically-based child abuse assessment and intervention program. This program provides a safe, child-friendly environment for the assessment of children for whom there are concerns of physical or sexual abuse, neglect and exposure to domestic violence. Physical examinations and interviews are conducted in a comfortable environment to help children feel safe.

*Updated May, 27 2009*

## Child Abuse Team

**Location:**  
Child Abuse Team  
256 Warner Milne Road  
Oregon City, OR 97045

**Mailing Address:**  
ATTENTION:  
CHILD ABUSE TEAM  
256 WARNER MILNE ROAD  
OREGON CITY, OR 97045

### Telephone Numbers and Contact information

Phone #: (503) 557-5812  
Fax Number: (503) 723-4874

### Web Page:

<http://www.co.clackamas.or.us/sheriff/divisions/cat.htm>

### E-mail to:

None Listed

### Program Details:

Operating Agency: Clackamas County Sheriff's Office (Governmental)  
Person In Charge: :Sergeant Alan Alderman  
Hours: Monday-Friday 7:30am-4:30pm; 24 hour call out available  
Fees: None  
Intake Process: None Listed  
Service Area: Clackamas County  
Handicap Accessibility: Wheelchair Access  
Public Transportation: Bus line #33 and stop location Warner Milne/Beavercreek Rd

### Program/Service Notes:

Specially trained CAT investigators handle cases involving all persons under the age of 18 and who are victims of criminal activity. This includes sexual abuse, physical abuse, and neglect and computer related crimes involving children.

*Updated May, 27 2009*

# Childhelp National Child Abuse Hotline

**Location:**

Childhelp National Child Abuse Hotline  
15757 N. 78th Street  
, AZ 85260

**Mailing Address:**

ATTENTION: CHERYL MAYER, DIRECTOR  
CHILDHELP NATIONAL CHILD ABUSE HOTLINE  
15757 N. 78TH STREET  
SCOTTSDALE, AZ 85260

**Telephone Numbers and Contact information**

Phone #: (800) 422-4453 Hotline 24/7

Phone #: (480) 922-8212

Fax Number: (480) 922-7061

**Web Page:**

<http://www.childhelp.org>

**E-mail to:**

[sschmidt@childhelp.org](mailto:sschmidt@childhelp.org)

**Program Details:**

Operating Agency: Childhelp (Private, Non-Profit)  
Person In Charge: Director: Susan Schmidt  
Hours: 24 hours per day / 7 days per week  
Fees: None  
Intake Process: Call hotline  
Service Area: National  
Handicap Accessibility: Not applicable  
Public Transportation: None Listed

**Program/Service Notes:**

Childhelp National Child Abuse Hotline, 1-800-4-A-CHILD, serves the United States, its territories, and Canada 24 hours per day, 7 days per week. Staffed by professional crisis counselors who, through interpreters, can provide assistance in approximately 140 languages. The confidential and anonymous hotline offers crisis intervention, information, literature, and referrals to thousands of emergency, social service, and support resources.

*Updated May, 27 2009*

# Clack Co-Juvenile Department

**Location:**

Clack Co-Juvenile Department  
2121 S Kaen Road  
Oregon City, OR 97045

**Mailing Address:**

ATTENTION: DOUG POPPEN DIRECTOR  
CLACKAMAS COUNTY JUVENILE DEPARTMENT  
2121 S KAEN ROAD  
OREGON CITY, OR 97045

**Telephone Numbers and Contact information**

Phone #: (503) 650-3180 Intake and Assessment Center

Phone #: (503) 655-8342 Juvenile Department

Fax Number: (503) 655-8448

**Web Page:**

<http://www.co.clackamas.or.us>

**E-mail to:**

[dougpo@co.clackamas.or.us](mailto:dougpo@co.clackamas.or.us)

**Program Details:**

Operating Agency: Clackamas County Juvenile Department (Governmental)

Person In Charge: Director:Doug Poppen

Hours: Office: Monday-Thursday 8am-6pm, Friday 7:30am-5:30pm, After hours, on-call Intake and assessment center: 24 hours per day/ 7 days per

Fees: None.

Intake Process: Call for information.

Service Area: Clackamas County

Handicap Accessibility: Full wheelchair access, with designated parking and ramps.

Public Transportation: TriMet Bus.

**Program/Service Notes:**

Intake and Assessment center for youth taken into custody by police. Diversion program provides counseling services and resources for juvenile offenders. Serves Clackamas County youth 18 years and under. Deals with law violations and probation services for youth. Provides court assistance for abused and neglected children. Processes emancipation requests for youth 16 years and older.

*Updated May, 27 2009*

## DHS-Oregon City Child Welfare Office

**Location:**

DHS-Oregon City Child Welfare Office  
315 Beavercreek Road  
Oregon City, OR 97045

**Mailing Address:**

ATTENTION: LINE MANAGERS CHILD WELFARE  
DHS-OREGON CITY CHILD WELFARE OFFICE  
315 BEAVERCREEK ROAD  
OREGON CITY, OR 97045

**Telephone Numbers and Contact information**

Phone #: (503) 731-3100 Metro Hotline

Phone #: (800) 628-7876 Toll Free

Phone #: (971) 673-7200 CW Program Manager x267

Phone #: (971) 673-7112 Clackamas Child Abuse Hotline

Phone #: (503) 657-2042 TTY

Fax Number: (503) 657-6810

**Web Page:**

[www.oregon.gov/DHS](http://www.oregon.gov/DHS)

**E-mail to:**

None Listed

**Program Details:**

Operating Agency: OR State-Department of Human Services District 15  
(Governmental)

Person In Charge: Line Mangers:William Cooksey

Hours: Monday-Friday 8am-5pm

Fees: None

Intake Process: Call for information

Service Area: Oregon City and surrounding area

Handicap  
Accessibility: Wheelchair access and other accommodations

Public Transportation: None Listed

**Program/Service Notes:**

This program will be moving on March 28th to 16440 SE 82nd Drive, Clackamas, OR 97015. Mailing address will be Oregon Department of Human Services, PO Box 22470, Milwaukie, OR 97269-2470. phone # will be (503)731-3404. Family casework and intensive family counseling to prevent removal of child or prepare for return of child to family. Protective service. Temporary or long term substitute care and treatment. Medical housekeeping.

## Kids Can

**Location:**

Kids Can  
5135 NW Saint Helens Road  
Portland, OR 97210

**Mailing Address:**

ATTENTION: JENNIFER TALBOT EXECUTIVE DIRECTOR  
KIDS CAN  
5135 NW SAINT HELENS ROAD  
PORTLAND, OR 97210

**Telephone Numbers and Contact information**

Phone #: (503) 280-1388

Fax Number: (503) 280-1392

**Web Page:**

<http://www.listentokids.org>

**E-mail to:**

None Listed

**Program Details:**

Operating Agency: Listen To Kids (Private, Non-Profit)

Person In Charge: Executive Director: Jennifer Talbot

Hours: Monday-Friday 9am-5pm

Fees: None

Intake Process: Call for information

Service Area: 3 County Portland Metro Area

Handicap Accessibility: Not applicable

Public Transportation: None Listed

**Program/Service Notes:**

School-based child abuse prevention and early intervention program for children ages 3-12 (preschool through 6th grade), parents, caregivers and teachers. Through role-playing, storytelling and guided group discussion, issues of bullying, strangers and child abuse are explored. Children learn about their right to personal safety and help if they are living with violence, and parents and teachers learn how to identify abuse, talk to children about violence, and respond to disclosures. After a presentation, children have the option to talk one-to-one with a workshop facilitator.

*Updated May, 27 2009*

# The Children's Center

**Location:**

The Children's Center  
1811 15th St  
Oregon City, OR 97045

**Mailing Address:**

ATTENTION: TONIA HUNT, EXECUTIVE DIRECTOR  
THE CHILDREN'S CENTER  
1811 15TH STREET  
OREGON CITY, OR 97045

**Telephone Numbers and Contact information**

Phone #: (503) 655-7725

Fax Number: (503) 655-7720

**Web Page:**

[www.childrenscenter.cc](http://www.childrenscenter.cc)

**E-mail to:**

[office@childrenscenter.cc](mailto:office@childrenscenter.cc)

**Program Details:**

Operating Agency: The Children's Center ()

Person In Charge: :

Hours: Monday-Friday 8am-4:30pm

Fees: Donations accepted

Intake Process: By appointment

Service Area: Clackamas County

Handicap Accessibility: None Listed

Public Transportation: None Listed

**Program/Service Notes:**

Medical provider for children in Clackamas County that are suspected to be victims of abuse or neglect. Provide medical exams, interviews, family support and community education.

*Updated May, 27 2009*

